



BUSINESS CONTINUITY AND CRISIS MANAGEMENT

Business Continuity & Disaster Recovery Architecture

Course code: BCCM-007

SPARK TRAINING

Professional training courses for leaders, specialists, and organizations seeking practical capability development.

info@sparktraining.eu

+31 85 115 0004 | sparktraining.eu

— Workshop Overview

Organizations face increasing risks from cyber threats, operational disruptions, natural disasters, and infrastructure failures. A well-designed Business Continuity and Disaster Recovery (BC/DR) architecture enables organizations to maintain critical operations, protect key assets, and recover rapidly from disruptive events. This course provides participants with practical knowledge for designing, implementing, managing, and continuously improving Business Continuity and Disaster Recovery frameworks aligned with international best practices.

Why Attend

The course combines instructor-led presentations, practical workshops, case studies, Business Impact Analysis (BIA) exercises, crisis simulations, group discussions, scenario-based learning, and real-world BC/DR planning activities.

Who Should Attend

Business continuity managers
Disaster recovery coordinators
IT managers and infrastructure professionals
Risk management professionals
Information security specialists
Crisis management teams
Operations managers

— Learning Objectives

- Understand the principles of Business Continuity Planning (BCP) and Disaster Recovery (DR)
- Design an effective Business Continuity Management (BCM) architecture
- Conduct Business Impact Analysis and organizational risk assessments
- Develop crisis management, emergency response, and recovery strategies
- Integrate information security considerations into BC/DR planning
- Validate, test, maintain, and continually improve continuity plans
- Strengthen organizational resilience and operational preparedness

Course Outline

**DAY
1**

Business Continuity Planning Fundamentals

- Understanding the principles and objectives of Business Continuity Planning
- Exploring the relationship between business continuity, crisis management, and organizational resilience
- Identifying operational, technological, environmental, and strategic risks
- Applying risk identification and vulnerability assessment methodologies
- Evaluating organizational resilience using structured risk assessment techniques
- Practical case study: Assessing business continuity risks and organizational vulnerabilities

**DAY
2**

Designing Business Continuity Architecture

- Establishing governance structures and accountability for risk mitigation
- Conducting organizational readiness assessments using structured evaluation tools
- Developing emergency response and incident management plans
- Designing comprehensive business continuity frameworks covering critical business functions
- Developing departmental continuity plans, contingency arrangements, and evacuation procedures
- Establishing crisis management teams, emergency operations centers, and communication strategies
- Conducting Business Impact Analysis to prioritize recovery requirements
- Practical workshop: Designing a Business Continuity Management architecture

**DAY
3**

Technology Resilience and Security within Business Continuity

- Integrating information security requirements into Business Continuity and Disaster Recovery planning
- Developing continuity policies, operational procedures, and governance documentation
- Designing technology resilience frameworks that support critical business operations
- Developing comprehensive Business Continuity blueprints aligned with organizational objectives
- Validating continuity architecture through periodic reviews and reassessments
- Practical case study: Strengthening technology resilience within business continuity programs

DAY
4

Crisis Leadership and Business Continuity Operations

- Managing command, control, and decision-making during crisis situations
- Developing effective crisis communication strategies for internal and external stakeholders
- Identifying early warning indicators and escalating potential disruptions proactively
- Coordinating major incident response through structured crisis management exercises
- Managing workforce wellbeing, morale, and organizational resilience during prolonged disruptions
- Practical simulation: Coordinating organizational response to a major business disruption

DAY
5

Recovery, Validation, and Continuous Improvement

- Planning the transition from emergency response to normal business operations
- Validating the effectiveness of continuity strategies and recovery procedures
- Conducting post-incident reviews and organizational lessons learned sessions
- Preparing management reports evaluating continuity performance and organizational resilience
- Prioritizing corrective actions, resource allocation, and future improvement initiatives
- Developing governance processes for continuous review and enhancement of Business Continuity and Disaster Recovery programs
- Final workshop: Building a continuous improvement roadmap for Business Continuity and Disaster Recovery architecture

— Upcoming Classroom Dates

DATE	LOCATION	FEE
25 - 29 January 2027	Amsterdam - Netherlands	€1,900
22 - 26 February 2027	London - United Kingdom	€2,100
22 - 26 March 2027	Istanbul - Türkiye	€1,400
26 - 30 April 2027	Vienna - Austria	€2,250
24 - 28 May 2027	Barcelona - Spain	€1,600
28 June - 2 July 2027	Paris - France	€2,250
26 - 30 July 2027	Frankfurt - Germany	€1,700
23 - 27 August 2027	Barcelona - Spain	€1,600

— Certificate and Registration

Participants who attend and complete the full programme receive a SPARK Training Certificate of Completion. For registration, in-house delivery, or availability questions, contact info@sparktraining.eu or +31 85 115 0004.