

Certified Project Coordinator (CPC)

Course code: PM-003



SPARK TRAINING

Professional training courses for leaders, specialists, and organizations seeking practical capability development.

info@sparktraining.eu

+31 85 115 0004 | sparktraining.eu

— Workshop Overview

This Certified Project Coordinator (CPC) training course equips participants with both the knowledge and practical skills necessary to thrive in project coordination and communication. Participants will learn how to efficiently manage project tasks, collaborate with stakeholders, address conflicts, and achieve successful project results. The course integrates theoretical principles with hands-on applications, fostering strong project coordination and communication abilities. Training Course Objectives By the end of this training course, participants will be able to:

- Gain a thorough understanding of the project coordinator's role
 - Develop advanced communication strategies for various stakeholders
 - Master project planning, tracking, and reporting techniques
 - Learn to handle conflicts and foster collaborative teamwork
 - Apply best practices for documentation, knowledge sharing, and project review
- Designed for This training course is suitable to a wide range of professionals but will greatly benefit:
- Project coordinators, managers, and team leaders
 - Professionals seeking to enhance their coordination and communication skills
 - Individuals involved in project management roles across various industries
- Learning Methods This training course will utilise a variety of proven adult learning techniques to ensure maximum understanding, comprehension and retention of the information presented. This includes an interactive mixture of lecture-led learning & group discussions.

Why Attend

This course uses instructor-led sessions, guided discussion, and practical exercises built around Day One: Foundations of Project Coordination, Day Two: Stakeholder Management and Engagement, Day Three: Project Planning, Monitoring, and Reporting, and day four: communication and conflict resolution.

Who Should Attend

Professionals responsible for project management decisions and reporting.
Managers and specialists who need practical capability in day one: foundations of project coordination.
Team members involved in day two: stakeholder management and engagement and related

— Learning Objectives

- Gain a thorough understanding of the project coordinator's role
- Develop advanced communication strategies for various stakeholders
- Master project planning, tracking, and reporting techniques

- Learn to handle conflicts and foster collaborative teamwork
- Apply best practices for documentation, knowledge sharing, and project review

Course Outline

**DAY
1**

Day One: Foundations of Project Coordination

- Understanding Project Coordination: Overview of project coordination, its significance, and impact on project success
- Roles and Responsibilities: Detailed exploration of the project coordinator's duties and required skills
- Project Lifecycle: Comprehensive overview of the stages of a project lifecycle and their relevance to coordination
- Core Skills for Coordinators: Organizational, analytical, and multitasking skills essential for effective coordination
- Interactive Session: Group discussion on challenges faced in project coordination

**DAY
2**

Day Two: Stakeholder Management and Engagement

- Stakeholder Analysis: Identifying and categorizing stakeholders based on influence and impact
- Engaging Stakeholders: Building strong relationships and maintaining trust
- Communication Strategies: Crafting effective messages tailored to different stakeholders
- Practical Tools: Introduction to stakeholder maps and communication dashboards
- Case Studies: Real-life examples of successful stakeholder engagement

**DAY
3**

Day Three: Project Planning, Monitoring, and Reporting

- Planning Essentials: Setting clear objectives, defining milestones, and identifying deliverables
- Scheduling Techniques: Creating timelines and allocating resources efficiently
- Monitoring Progress: Tools and techniques for tracking project status, identifying risks, and mitigating issues
- Effective Reporting: Best practices for preparing and presenting progress reports to stakeholders
- Hands-On Activity: Participants work on creating a project plan and progress report

**DAY
4**

Day Four: Communication and Conflict Resolution

- Advanced Communication Skills: Techniques for active listening, clear messaging, and providing constructive feedback
- Conflict Identification: Recognizing potential sources of conflict in projects
- Resolution Techniques: Strategies for managing disputes and fostering a harmonious team environment

- Building Collaborative Teams: Encouraging participation, accountability, and collaboration among team members
- Role-Playing Exercise: Simulated conflict resolution scenarios for practical learning

DAY
5

Day Five: Best Practices, Applications, and Wrap-Up

- Documentation and Knowledge Management: Importance of maintaining accurate records and sharing knowledge
- Implementing Best Practices: Incorporating lessons learned into future projects
- Project Review and Closure: Steps to evaluate project performance and ensure smooth closure
- Case Study Analysis: Reviewing real-world project coordination challenges and solutions
- Practical Workshop: Participants apply the knowledge gained by solving a project coordination challenge in groups

— Upcoming Classroom Dates

Schedule available on request. Contact SPARK Training for current dates, locations, and fees.

— Certificate and Registration

Participants who attend and complete the full programme receive a SPARK Training Certificate of Completion. For registration, in-house delivery, or availability questions, contact info@sparktraining.eu or +31 85 115 0004.