

SPARK

INTERPERSONAL SKILLS AND SELF DEVELOPMENT

Soft Skills for the AI Industrial Era

Course code: ISSD-001



SPARK TRAINING

Professional training courses for leaders, specialists, and organizations seeking practical capability development.

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— Workshop Overview

The rapid advancement of Artificial Intelligence (AI) and automation is transforming industries, demanding a new set of skills for professionals to thrive. While technical expertise remains crucial, soft skills have become increasingly vital in navigating the complexities of the AI-driven industrial era. This Soft Skills for the AI Industrial Era training course focuses on developing essential soft skills, such as critical thinking, communication, collaboration, adaptability, and emotional intelligence, that are crucial for success in a workplace where humans and AI work together. Participants will learn how to effectively communicate with AI systems, collaborate with diverse teams, navigate ethical dilemmas, and adapt to the ever-changing landscape of the AI-powered industry.

Why Attend

This course uses instructor-led sessions, guided discussion, and practical exercises built around Day One: Foundations of Soft Skills and the AI Revolution, Day Two: Communication and Collaboration in the AI Age, Day Three: Adaptability, Resilience, and Continuous Learning, and day four: emotional intelligence and ethical

Who Should Attend

Engineers and Technicians
Managers and Supervisors
Data Analysts and Scientists
Project Managers
Human Resources Professionals
Anyone seeking to enhance their soft skills in the AI industrial era

— Learning Objectives

- Course Introduction and Objectives
- Understanding the AI Industrial Era: Impact on Work and Skills
- Introduction to Core Soft Skills: Critical Thinking, Communication, Collaboration, Adaptability, Emotional Intelligence
- Self-Assessment: Identifying Strengths and Areas for Development
- Critical Thinking and Problem-Solving: Techniques for Analysis and Decision-Making
- Recognizing Cognitive Biases in an AI driven world.

Course Outline

**DAY
1**

Day One: Foundations of Soft Skills and the AI Revolution

- Course Introduction and Objectives
- Understanding the AI Industrial Era: Impact on Work and Skills
- Introduction to Core Soft Skills: Critical Thinking, Communication, Collaboration, Adaptability, Emotional Intelligence
- Self-Assessment: Identifying Strengths and Areas for Development
- Critical Thinking and Problem-Solving: Techniques for Analysis and Decision-Making
- Recognizing Cognitive Biases in an AI driven world.
- Interactive Exercises: Case Studies and Problem-Solving Scenarios
- Discussion: The Role of Critical Thinking in AI-Enhanced Workflows

**DAY
2**

Day Two: Communication and Collaboration in the AI Age

- Effective Communication: Active Listening, Clear Articulation, and Feedback
- Communicating with AI Systems: Understanding AI Language and Interaction
- Building Rapport and Trust in Diverse Teams
- Collaboration Strategies: Teamwork, Conflict Resolution, and Negotiation
- Working in Hybrid Human-AI Teams: Roles and Responsibilities
- Role-Playing: Communication and Collaboration Scenarios
- Group activities: Collaborative problem solving exercises

**DAY
3**

Day Three: Adaptability, Resilience, and Continuous Learning

- Adaptability and Change Management: Navigating Uncertainty and Rapid Change
- Resilience and Stress Management: Building Mental Toughness
- Growth Mindset: Embracing Learning and Development
- Continuous Learning in the AI Era: Strategies for Skill Acquisition
- Developing a Personal Learning Plan
- Guest Speaker: Industry Expert on Adaptability and Innovation
- Exercises: Practicing adaptability through simulated change

**DAY
4**

Day Four: Emotional Intelligence and Ethical Decision-Making

- Emotional Intelligence: Self-Awareness, Self-Regulation, Empathy, and Social Skills
- Building Positive Relationships in the Workplace
- Managing Emotions in High-Pressure Situations

- Ethical Considerations in AI: Bias, Privacy, and Accountability
- Developing an Ethical Decision-Making Framework
- Case Studies: Ethical Dilemmas in AI-Driven Industries
- Discussion: The ethical implications of AI in various industries

DAY

5

Day Five: Innovation, Leadership, and the Future of Work

- Creativity and Innovation: Fostering a Culture of Innovation
- Leadership in the AI Era: Inspiring and Motivating Teams
- Presentation Skills: Communicating Ideas and Insights
- The Future of Work: Trends and Opportunities in the AI Industrial Era
- Personal Action Planning: Applying Soft Skills to Career Development
- Group Presentations: Sharing Insights and Action Plans
- Q&A and Course Wrap-up

— Upcoming Classroom Dates

DATE	LOCATION	FEE
5 - 9 October 2026	Kuala Lumpur - Malaysia	€1,425
12 - 16 October 2026	Istanbul - Türkiye	€1,925
9 - 13 November 2026	Barcelona - Spain	€2,125
16 - 20 November 2026	Vienna - Austria	€2,100
7 - 11 December 2026	Amsterdam - Netherlands	€1,425
14 - 18 December 2026	Istanbul - Türkiye	€1,925
21 - 25 December 2026	Paris - France	€2,200
18 - 22 January 2027	Barcelona - Spain	€1,925

— Certificate and Registration

Participants who attend and complete the full programme receive a SPARK Training Certificate of Completion. For registration, in-house delivery, or availability questions, contact info@sparktraining.eu or +31 85 115 0004.